

Congratulations! You have made an excellent choice!

The installation of our window film on your vehicle will provide many years of driving comfort and protection.

100% SATISFACTION GUARANTEED POLICY

Johnson Window Films, Inc. is committed to manufacturing excellence and high quality film products. That's why every automotive film comes with a **100% Satisfaction Guaranteed Policy**. This means, if there are any problems or defects with a properly and legally installed Johnson window film during the term of a particular film brand (see Warranty Terms to the right), Johnson Window Films will replace that film—no questions asked.

This Warranty is given to the original purchaser, is not transferable, and without limitation does not apply to glass breakage, neglect, mishandling, abuse, accident or film product choice. This Warranty is given in lieu of any merchantability or fitness for a particular use. All liability for incidental or consequential loss, damage, or expense, directly or indirectly arising from the installation or use of this product, is expressly excluded unless otherwise prohibited by law. Seller's liability under this

Warranty is limited to a maximum equal to the cost of original installation. It is the responsibility of the purchaser to use the product in accordance with instructions furnished by the dealer and with applicable laws, rules and regulations.

Johnson Window Films
WARRANTY TERMS
Automotive Limited 2 Year Warranty • Part Number starting with GP Automotive Limited 5 Year Warranty • Part Numbers starting with CH and RAGE Automotive Limited Lifetime Warranty • Part Numbers starting with S4, RN, MN, IR, GSN, SP, and ES

Remove top section if faxing form below

DEALER INFORMATION

DEALER NAME _____

() _____ - _____
PHONE NUMBER

STREET ADDRESS _____ SUITE/UNIT # _____

CITY _____ STATE _____ ZIP CODE _____

CUSTOMER INFORMATION

NAME _____

() _____ - _____
PHONE NUMBER

STREET ADDRESS _____ SUITE/UNIT # _____

CITY _____ STATE _____ ZIP CODE _____

INSTALLATION INFORMATION

Must be legible and filled out completely to validate this Warranty.

EXAMPLE Film type SP 35 Roll # 14123060-099-01

Front Sides: Film Type _____ Roll # _____

Rear Sides: Film Type _____ Roll # _____

Rear Window: Film Type _____ Roll # _____

Other: Film Type _____ Roll # _____

IMPORTANT: Warranty is void without actual roll #'s used.

VEHICLE INFORMATION

YEAR _____ MAKE _____ MODEL _____

LICENSE PLATE _____ VIN # (LAST 6 DIGITS) _____

HOW TO MAKE A CLAIM

In the event of a problem, the claim process follows these steps:

- ① You contact your original dealer and make an appointment to have your window film inspected.
- ② Your dealer obtains approval from us and then schedules an appointment with you to perform the rework.
- ③ Your film is replaced by your dealer.
- ④ Your dealer submits the required paperwork and a film sample to us to receive credit for film and labor costs for the rework.
- ⑤ If you are unable to contact your original dealer, please contact: Johnson Window Films, Inc., 20925 Bonita Street, Carson, CA 90746 – fax: (310) 631-6628

ATTACH DEALER'S INVOICE

IMPORTANT: The original installation invoice (or photo copy of it) must be submitted with this warranty form in order for Johnson Window Films, Inc. to validate any claim.

Please fold and staple your Dealer's invoice here.

FILM TYPE / ROLL NUMBER LOCATIONS



WARNING

Illegal film installations are not covered by this Warranty. Laws regarding automotive window tinting vary from state to state. Please discuss these laws with your dealer and stay within their boundaries. Johnson Window Films, Inc. will warranty only those windows tinted in accordance with those laws.

THE ORIGINAL INVOICE FROM YOUR DEALER IS REQUIRED TO VERIFY YOUR PURCHASE, AND MUST ACCOMPANY THIS WARRANTY FORM TO FACILITATE VALIDATION OF FILM PURCHASE AND FILM TYPE.

X _____
CUSTOMER'S SIGNATURE DATE



www.johnsonwindowfilms.com

Manufactured by Johnson Laminating & Coating, Inc.
Carson, California USA

Johnson Window Films



Automotive Installation Warranty



Johnson Window Films

JOHNSON WINDOW FILMS...A QUALITY NAME YOU CAN TRUST

For over 40 years, Johnson Window Films has been a trusted name in the window film business. We offer a comprehensive line of high quality automotive, commercial, residential and safety/security films.

Because we work so closely with our dealers, we're able to better design window film products to address important consumer needs, such as heat load, glare, fading and security. Our commitment to excellence enables us to provide the highest level of film quality.

Johnson Window Films are available only through professional independent installers. These specialists will be happy to consult with you and recommend the right film to fit your needs.



FILM CLEANING & MAINTENANCE

DO NOT roll windows down for 2 to 3 days after installation.
DO NOT clean windows for 14 days. This will allow time for the film adhesive to cure.

DRY OUT PERIOD

The length of the drying out period is dependent on temperature, humidity, quantity of mounting solution, film type and thickness. Depending on these conditions, full curing may take up to 30 days. This will allow time for the mounting adhesive to make an initial bond with the glass.

Visual changes during drying are a normal part of the adhesive bonding process. When the haziness and water pockets have disappeared, the film is considered dry or cured, and is safe to be cleaned.

CONTINUING CARE

You may clean the inside window surface with most automotive or household strength glass cleaners. Some cleaners are designed for use with window film and add life to your film installation. A simple water/baby shampoo solution also works well. For best results avoid cleaning in direct sunlight.

NEVER USE BRUSHES, ABRASIVES OR STIFF PAPER PRODUCTS TO CLEAN YOUR FILM.

Use soft, 100% cotton, microfiber or lint free paper towels only. Remember the film surface is scratch-resistant, not "scratch-proof." A small amount of caution during cleaning will keep your film clean and clear for many years to come.

